

EUROPEAN  
CURRICULUM VITAE  
FORMAT



PERSONAL INFORMATION

Name **FERRARA, LUCIA**  
E-mail **lucia.ferrara@unibocconi.it**  
Nationality Italy

WORK EXPERIENCE

- Dates **FROM JUNE 2016 TO DATE**
- Name and address of employer **CERGAS SDA Bocconi School of Management, Università Bocconi**  
Via Bocconi, 8 – 20136 Milano
- Occupation or position held **CERGAS SDA Research fellow - Government, Health and Not for Profit Division**
- Main research activities **Population health management and clinical governance, healthcare systems financing, bundled payment, process management, healthcare system evaluation and integrated care**
  
- Dates **FROM JANUARY 2018 TO DATE**
- Name and address of employer **Università Commerciale “L. Bocconi”**  
*Department of Policy Analysis and Public Management at Bocconi University*  
Via Sarfatti, 25 – 20136 Milano
- Occupation or position held **Teaching assistant – Economia e management delle amministrazioni pubbliche**
  
- Dates **FROM FEBRUARY 2016 TO JULY 2016**
- Name and address of employer **University of Bari – Italy**
- Occupation or position held **Teaching assistant - Storia delle dottrine politiche e istituzioni dell’Unione europea (SPS/02)**
  
- Dates **FROM JULY 2015 TO FEBRUARY 2016**
- Name and address of employer **University of Bari – Italy**
- Occupation or position held **Teaching assistant – Methodology of social research (SPS/08)**
  
- Date **FROM 31 MARCH 2015 TO APRIL 2016**
- Nome e indirizzo del centro **Dipartimento Politiche di Sviluppo - Ministero dello sviluppo Economico, UVAL (Unità di valutazione degli Investimenti pubblici nell’ambito del Sistema Nazionale di Valutazione)**
- Tipo di impiego **Consultant – expert on social policies**
- Principali mansioni e responsabilità **Progetto NUVAL “I trasferimenti monetari: una sintesi realista” – Misure di contrasto della povertà e di inclusione sociale e trasferimenti monetari con condizionalità**
  
- Dates **FROM 1 DECEMBER 2011 TO 31 JANUARY 2014**
- Name and address of employer **Eupolis Lombardia - Regional Institute for Research, Statistics and Training, rue Taramelli 12,**

20124 Milan (Italy)

- Type of business or sector
- Occupation or position held
- Main activities and responsibilities

Regional Institute for Research, Statistics and Training,

**Research fellow**

Research topics: integrated care, healthcare policies, evaluation.

**FROM 1 FEBRUARY 2011 TO 30 APRIL 2011**

- Dates
- Name and address of employer
  - Type of business or sector
  - Occupation or position held
- Main activities and responsibilities

European Social Observatory (OSE), rue Paul Emile Janson 13, 1050 Brussels (Belgium)

Social Observatory

**Research fellow**

I was involved in the European Union Cross Border Care Collaboration a project funded by the European Community under the 7<sup>th</sup> framework programme

Main activities: Health policy comparative analyses of 5 EU Countries regarding the rules governing the prescription and dispensing of Medicinal products under prescription (POMs).

**FROM APRIL 2008 TO SEPTEMBER 2008**

- Dates
- Name and address of employer
  - Type of business or sector
  - Occupation or position held
- Main activities and responsibilities

Health Center "Coop sociale CSS" \_ 15, rue Libero Testa 15, Isernia - Italy

Health education

**Health educator**

Health promotion and health education projects for people with disabilities and mental disadvantages.

Implementation of employer promoting equitable opportunities in the local context.

**FROM 19 NOVEMBER TO 29 NOVEMBER 2007**

- Dates
- Name and address of employer
  - Type of business or sector
  - Occupation or position held
- Main activities and responsibilities

Center for Health Education - University of Foggia (Italy)

Health promotion activities

**Research internship**

Research activity: assessment of the university students' knowledge acquired during the first three years of University and analyses of the satisfaction rates using the Guilbert's formula.

**FROM 29 JUNE TO 20 JULY 2007**

- Dates
- Name and address of employer
  - Type of business or sector
  - Occupation or position held
- Main activities and responsibilities

Science and Industry Museum, Paris (France)

Cité de la Santé – Health city

**Research assistant Internship**

Research Activity: review of the health promotion policies developed inside the health city "cite de la sante" from 2004 to 2007 with the aim to identify main partner, best practices and further developments. The analyses lead to a report for the organization.

## EDUCATION AND TRAINING

- Dates
- Name and type of organization providing education and training

**From February 2014 to December 2016 (3 years)**

University of Bari (Italy) – Department of Education Science, Psychology and Communication Science

Doctorate Course in Human Relations Science – curriculum "Social policy evaluation"

Evaluation, Integrated care, Health and Social Policies, Compared Policies Analysis, Medical Sociology

**Phd Degree**

- Principal subjects
- Title of qualification awarded
- Level in national classification

- Dates
- Name and type of organization providing education and training
  - Principal subjects

**From 16 November 2008 to 25 January 2011**

University of Bologna (Italy) – Faculty of Political Science

Health policies, Social Policies, Compared Policies Analysis, Sociology, Healthcare planning.

Final thesis on: "Compared Analysis of Cross Border Healthcare Policies in 3 EU Countries"

Master's degree of "Sociology, Health and Social Policies"

**MsC degree**

- Title of qualification awarded
- Level in national classification (if appropriate)

- Dates
- Name and type of organization providing education and training
  - Principal subjects
- Title of qualification awarded
- Level in national classification (if appropriate)

- Dates
- Name and type of organization providing education and training
  - Principal subjects
- Title of qualification awarded
- Level in national classification (if appropriate)

- Dates
- Name and type of organization providing education and training
- Principal subjects/occupational skills covered
- Title of qualification awarded
- Level in national classification (if appropriate)

**PERSONAL SKILLS AND COMPETENCES**

*Acquired in the course of life and career but not necessarily covered by formal certificates and diplomas.*

MOTHER TONGUE

OTHER LANGUAGES

- Reading skills
- Writing skills
- Verbal skills

SOCIAL SKILLS AND COMPETENCES

ORGANIZATIONAL SKILLS AND COMPETENCES

**From November 2008 to June 2009**

Coripe "Consortium for Research and Continuing Education in Economics", Piedmont (Italy)

Health Economics, Statistics, Health Law, Public Health

Master's Degree of "Health Economics and Health Policies"

**MsC degree**

**From November 2004 to April 2008**

University of Foggia (Italy) – Faculty of Medicines

Health education, Legal Medicines, Biology, Anatomy, Sociology, Health pedagogy, Law

Bachelor in "Health education"

**Bachelor – Graduate University Degree**

**From 3 October 2005 to 8 October 2005**

AICAT "Associazione italiana club degli alcolisti in trattamento" (Italian Association of self help groups for people with alcohol related problems)

Socio ecological approach to people with social problems and alcohol related problems (Metodology of Vladimir Hudolin)

- *alcohol e alcohol related problems*
- *Hudolin's approach*
- *The role of community and family in the socio-ecological approach*
- *The self help approach*

**Head of self help group.**

ITALIAN

FRENCH

ENGLISH

B2

C1

B2

C1

C1

C1

- *LIVE AND WORK IN A MULTICULTURAL ENVIRONMENTS*
- *WORK WITH OTHER PEOPLE IN A MULTIDISCIPLINARY TEAM*

- *DESIGN AND IMPLEMENTATION OF RESEARCH ACTIVITIES IN THE FIELD OF HEALTH STUDIES AND SOCIAL STUDIES.*

- *ORGANIZATION OF TRAINING COURSES, CONFERENCES, SPORT AND CULTURAL EVENTS*

- Member of the National Standing committee of the 3<sup>rd</sup> – 4<sup>th</sup> – 5<sup>th</sup> National Congress on Mission (2009, 2011, 2013);

- Director of the 1<sup>st</sup> – 2<sup>nd</sup>– 3<sup>rd</sup> Summer School for children aged 5 – 11 years old and adolescents aged 12 - 17 years old (2011, 2012, 2013).

- Member of the National Committee of the 6<sup>th</sup> "International Brethren Conferences on Mission", 22-26 giugno 2015, Roma.

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|-----------------------------------|--|
| TECHNICAL SKILLS AND COMPETENCES. | <ul style="list-style-type: none"> <li>- EDUCATIVE TOOLS (PEI – VADO) FOR THE IDENTIFICATION OF HEALTH AND SOCIAL PROBLEMS.</li> <li>- EXCELLENT USE OF OFFICE, WINDOWS 98, XP, VISTA</li> <li>- GOOD COMPETENCES WITH HTML LANGUAGES</li> <li>- GOOD COMPETENCES OF STATA AND SPSS SOFTWARE</li> <li>- BASIC COMPETENCES OF FSQCA SOFTWARE (FUZZY SET QUALITATIVE COMPARATIVE ANALYSIS)</li> <li>- GOOD USE OF SOFTWARE AND HARDWARE SYSTEMS</li> </ul> |
| OTHER SKILLS AND COMPETENCES.     | FLEXIBILITY, PATIENCE, PUNCTUALITY. GOOD COMMUNICATION AND WRITING SKILLS.   |
| DRIVING LICENCE(S)                | B  |

## ADDITIONAL INFORMATION

### Conference papers

1. Ferrara L., Tozzi D. Valeria (2018) "Bundled payment for mental health care: a realist review", paper submitted to the 18th International Conference on Integrated care, "Value for People and Populations: Investing in Integrated Care", Utrecht (Netherlands) 23-25 may 2018
2. Ferrara L., Morando V. (2018) "Transitional care: the evolution of an ever-green service to make integrated care happen", paper submitted to the 18th International Conference on Integrated care, "Value for People and Populations: Investing in Integrated Care", Utrecht (Netherlands) 23-25 may 2018
3. Balenzano, C., Ferrara, L., Jacobone, V., Moro G. (2017). "Politiche sociali per la promozione del benessere familiare: è possibile considerare i buoni servizio conciliazione (BSC) misure innovative nell'area del work-family balance?", XX Congresso nazionale AIV (Associazione italiana di valutazione), 20-22 aprile Padova.
4. Ferrara L., Moro G. (2016). "The evaluation of Integrated Health and Social Care Programmes. A case study in Apulia Region, Italy", 12th European Evaluation Society Biennial Conference, "Evaluation Futures in Europe and beyond. Connectivity, Innovation and Use", Maastricht (Paesi Bassi) 27-30 settembre 2016.
5. Ferrara L., Moro G. (2016). "Non autosufficienza: Long term care e integrazione socio-sanitaria. Una valutazione dei programmi di integrazione socio-sanitaria in regione Puglia". IX Conferenza ESPAnet Italia, "Modelli di welfare e modelli di capitalismo. Le sfide per lo sviluppo socio-economico in Italia e in Europa", Università di Macerata (MC). 22-23 settembre 2016.
6. Ferrara L., Moro G. (2016). "A theory-driven evaluation of Integrated Health and Social Care Programmes in the Apulia Region". EGPA Annual Conference - PSG XX: Welfare State Governance & Professionalism, Utrecht, the Netherlands (Paesi Bassi). 22-24 agosto 2016.
7. Ferrara L. (2016). "L'integrazione sociosanitaria in Puglia: una valutazione guidata dalla teoria". 1° National PhD conference on Social Sciences, Università degli studi di Padova (PD). 24-25 giugno 2016.
8. Ferrara L., Moro G. (2016). "A theory-driven evaluation of Integrated Health and Social Care Programmes in the Apulia Region (Italy)". 16th International Conference on Integrated Care, "A Movement for Change: Enabling People-Centred and Integrated Health and Social Care", Palau de Congressos de Catalunya, Barcelona (Spagna) 23-25 maggio 2016.
9. Ferrara L. (2016). I Congresso Regionale CARD Puglia, *Il Distretto tra appropriatezza e sostenibilità*. Polignano a Mare (BA), 21-22 aprile 2016.
10. Ferrara L., Moro G. (2015). "L'integrazione sociosanitaria: approcci teorici, dimensioni e livelli di analisi". III Conferenza ESPANET Italia "Welfare in Italia e welfare globale: esperienze e modelli di sviluppo a confronto", Fisciano (SA) 17-19 settembre 2015.
11. Ferrara L. (2015). "La Direttiva sull'assistenza sanitaria transfrontaliera e la prescrizione e fornitura di farmaci in Europa: aree e livelli di azione per salvaguardare la salute". VI Convegno SISS "La costruzione della salute nel welfare socio-sanitario. Nuovi scenari e pratiche sociologiche", Pisa 11-12 giugno 2015.
12. Ferrara L., Moro G. (2015). "La valutazione dell'integrazione sociosanitaria: una review sistematica della letteratura". VI Convegno SISS "La costruzione della salute nel welfare socio-sanitario. Nuovi scenari e pratiche sociologiche", Pisa 11-12 giugno 2015.
13. Ferrara L., Moro G. (2015). "L'integrazione sociosanitaria: la valutazione come strumento per apprendere e cambiare" VIII Congresso AIV "La valutazione come fattore di cambiamento delle politiche pubbliche e strumento per il contrasto delle diseguaglianze sociali", Genova 17-18 aprile 2015.
14. Ferrara L., Morando V., Colombo A. (2014). "L'integrazione sociosanitaria in Regione Lombardia. Lezioni apprese e prossimi step". Convegno SISS "Le sfide della sanità italiana, tra crisi strutturali e social innovation", Roma 29 maggio 2014.
15. Morando V., Ferrara L., Colombo A. (2014). "Integrated care policies in Lombardy: lessons learnt and next challenges". 4th International Conference on Integrated Care "Taking integrated care forward", Brussels 2-4 aprile 2014.
16. Morando V., Ferrara L. (2013). 11° Congresso Nazionale "HOME CARE E DISTRETTI".

### Poster

1. 17<sup>th</sup> International Conference on Integrated Care, "Building a platform for integrated care: Delivering change that matters to people", Dublin (Irlanda) 8-10 may 2017. Poster presentation: "The transition of patient with rare diseases between providers: the patient journey from the patient perspective".

### Publications

1. Ferrara L., Moro G. (forthcoming). Non autosufficienza: Long term care e integrazione socio-sanitaria. Una valutazione dei programmi di integrazione socio-sanitaria in regione Puglia. In Giarelli G., Porcu S. (a cura di), *Long-term care e non-autosufficienza: questioni teoriche, metodologiche e politico-organizzative*, FrancoAngeli
2. Morando V., Ferrara L., & Tozzi V. D. (2017). Position paper sulla presa in carico delle malattie rare e ultrarare in Italia: generalizzazioni a partire dal caso paradigmatico delle malattie da accumulo lisosomiale. MECOSAN. <https://doi.org/10.3280/MESA2017-102002>
3. Ferrara L., Morando V., Tozzi D.V. (2017). Configurazioni aziendali e modelli di transitional care: la gestione della continuità ospedale-territorio. Rapporto OASI 2017. Egea.
4. Ferrara L., Jacobone V., Balenzano C., Moro G. (2017). Social investment e mezzogiorno: il caso delle politiche sviluppate in Regione Puglia. *Politiche sociali*, 2 (2017).
5. Ferrara L. (2017). La Direttiva sull'assistenza sanitaria transfrontaliera e la prescrizione e fornitura di farmaci in Europa: aree e livelli di azione per salvaguardare la salute. In Bianchieri R., Cervia S. (a cura di), *La Costruzione della Salute nel Welfare Socio-Sanitario*, Atti di Convegno, Pisa University Press.
6. Ferrara L., Moro G. (2017). La valutazione dell'integrazione sociosanitaria: una review sistematica della letteratura. In Bianchieri R., Cervia S. (a cura di), *La Costruzione della Salute nel Welfare Socio-Sanitario*, Atti di Convegno, Pisa University Press.
7. Ferrara L. (2015). Social Innovation e politiche di austerità. *Salute&Società*, 1, pp. 84-186. DOI: 10.3280/SES2015-001015
8. Ferrara L. (2015). Social Innovation and austerity policies. *Salute&Società*, 1EN, pp. 180-182 DOI: 10.3280/SES2015-001015EN
9. Ferrara L., Morando V., Colombo A. (2015). Cure a casa: indicazioni di policy per l'integrazione socio-sanitaria. In: Sannella A., Toniolo F., a cura di, *Le sfide della sanità italiana, tra crisi strutturali e social innovation*. Edizioni Ca' Foscari di Venezia (Digital Publishing).
10. Ferrara L. (2015). Valutare l'integrazione sociosanitaria: le dimensioni di analisi. *Welfare Oggi*, 6, pg 75-80.
11. Bonini R., Ferrara L., Morando V. (2014). Indicazioni di policy per l'integrazione sociale, socio-sanitaria ed assistenziale. *Policy paper, Éupolis Lombardia REI 13013*.
12. Colombo A., Ferrara L., Morando V. (2014). Integrated care policies in Lombardy: lessons learnt and next challenges. *Int J Integr Care, Annual Conf Suppl.*, 14(6). <http://www.ijic.org/index.php/ijic/article/view/URN:NBN:NL:UI:10-1-116180>

Milano, 29/05/2018

Lucia Ferrara